



Schlumberger

The Company

Schlumberger is a multi-billion dollar publicly traded global technology services company consisting of two segments, oilfield services and technology consulting. Headquartered in Paris, France, Schlumberger employs over 84,000 employees in approximately 80 countries around the world.

Challenges

Schlumberger had been operating like many companies in the Net Economy - buying the technology it needed to get systems and applications up and running as quickly as possible. As a result, they had too many business applications scattered across their organization. Their goal was to remove redundancies and reduce costs by consolidating their systems and services onto a single Internet platform. The company set out to create a standards-based user identity platform for their business applications that would allow them to easily add additional features, enhance their customer experience, and reduce their expenses.

Our Solution

Schlumberger contracted Partners Consulting's Solutions Division, (formerly CPSG) to establish a product testing and evaluation program office, perform and plan a product selection, and execute a methodology for establishing a standards-based, user identity platform.

Partners Consulting conducted a thorough comparison of all leading identity management and technology products that could integrate with their back-end systems. The project team completed exhaustive product testing, evaluated various identity management components, and selected a best of breed approach. Schlumberger selected the SunONE™ Directory Platform to enable the storage of their user's attributes and Computer Associates' (CA) SiteMinder for Role Based Access Control ("RBAC").

Results

Schlumberger developed a cohesive identity management infrastructure. Once deployed, these technologies assisted with the development, deployment, and management of user identities across all critical business applications.

To unify their user management services, our consultants built the new platform coined "Unified User Management Services", as an integrated suite of products that provided a common location for storing user information, policy information, and security information. The Unified User Management Services provided an open, standards-based approach to deliver secure information to the business. It strengthened security control by centralizing access control, yet allowed Schlumberger customers the ability to access all applications and systems on the Web with a single user-ID and password sign-on.

